

乘客安全規定

根據法律規定，乘客在任何時候請遵從飛航/客艙組員的指示。請參考以下建議，以確保旅途的安全舒適。

客艙內行李及個人物品

華信航空重視乘客和飛航/客艙組員的安全。請遵守行李重量限制，乘客應把過重的行李託運處理。如果你的行李超過限額規定，行李會被轉放在貨艙內，以確保旅途安全舒適。請乘客於航機起飛、降落和滑行狀態時，務必將隨身行李(零碎物件如手提袋和脫下的鞋子)等放至於前方座位下(緊急出口座位除外)或行李櫃內。航程中打開或關閉行李櫃時請小心，慎防行李滑落。存放或提取行李後，請確保行李櫃妥善關上。機上衣櫃是專為收藏外套和衣架而設的，乘客不應把手提袋或背包存放於此。

機上安全帶的使用規定

依據民航局規定以及華信航空安全政策，為維護航程中乘客安全，即使請繫安全帶指示燈已經熄滅，就座時仍請全程繫妥安全帶，以便因應突然發生的緊急狀況，如不預期的不穩定氣流等。

另外請您注意：乘客就座時未繫妥安全帶是違法行為，請特別留意以免受罰。

具侵犯性及不當行為

華信航空絕對不會容忍機上乘客做出任何危害飛航安全，或是故意妨礙飛航/客艙組員履行其職責之行為，本公司將會對違規人士提出控告。

依據民用航空法119-2於航空器廁所內吸菸者，處新臺幣三萬元以上十五萬元以下罰鍰。於航空器上有下列情事之一者，處新台幣一萬元以上五萬元以下罰鍰：

1. 不遵守機長為維護航空器上秩序及安全之指示。
2. 使用含酒精飲料或藥物，致危害航空器上秩序。
3. 於航空器廁所外之區域吸菸。
4. 擅自阻絕偵菸器或無故操作其他安全裝置。

航機內酒類飲品的供應

華信航空不會為18歲以下乘客提供含酒精飲品。根據華信航空規定，乘客於機上不得飲用自行攜帶或機艙內購買之酒精性飲料。有明顯酒醉狀態的旅客，華信航空保留不提供酒類飲品之權利。

客艙內電子用品的使用

本公司已完成安全分析並經評估，對飛航及通訊無干擾之虞，自2015年9月1日起，放寬客艙內個人電子用品使用規範。違反者，依民航法規，最高處五年以下有期徒刑、拘役或新臺幣15萬元以下罰金。

禁止吸菸

本公司所有班機全程禁菸及使用電子菸，違規吸菸者，機長可依法報請警察機關處理。提醒您依中華民國藥事法規定，電子菸禁止攜帶入境。

機型載重平衡規定

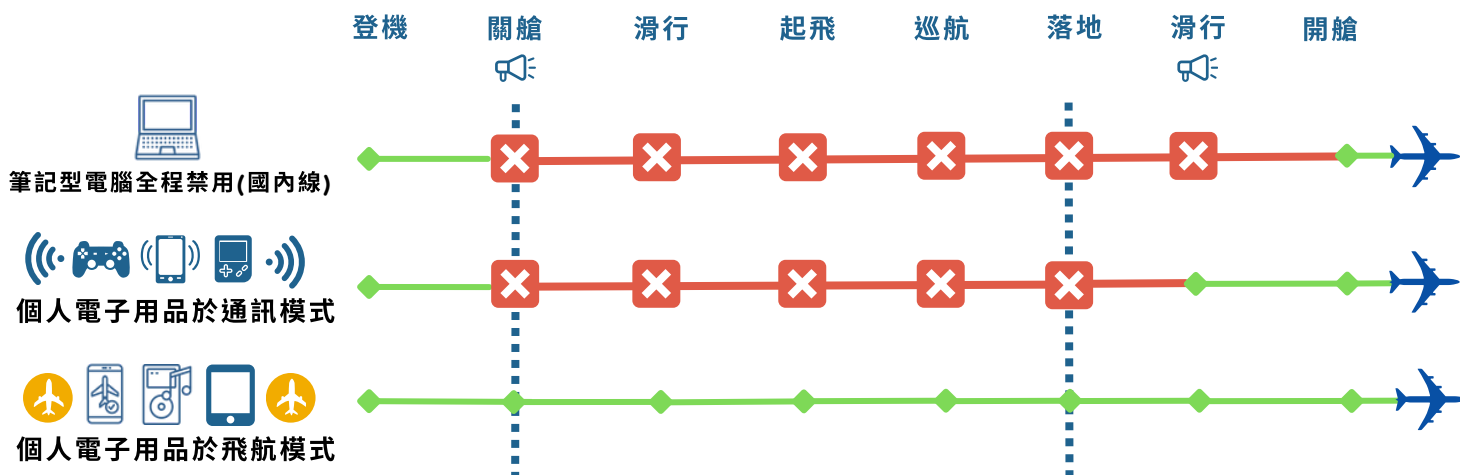
由於ATR機型載重平衡敏感的因素，為維護飛航安全，請務必依照登機證座位就座，如有任何疑問請通知客艙組員。

乘客應配合本公司安全政策

1. 於艙門關閉後，遵從客艙廣播，將行動電話、平板電腦、手提電腦等個人電子用品設定於飛航模式狀態或是將電源關閉。
2. 航機落地脫離跑道後，客艙組員將廣播告知旅客使用時機。
3. 會發射電波的個人電子用品，若無法關閉通訊功能並切換至飛航模式功能者全程禁止使用，包括各類遙控發射器、無線電收發報機及發報類電子用品，如電動玩具遙控器、非智慧型手機等會直接干擾飛機的導航、通訊及控制系統之電子用品。
4. 客艙組員無法確認行動電話狀態為關閉通訊功能或有干擾飛航系統之虞時，請乘客須配合客艙組員指示關閉行動電話電源。
5. 為避免影響緊急逃生，電子用品配線須妥善放置；如無法隨身固定或收妥於座椅置物袋內之電子用品，於滑行、起飛及降落階段禁止使用。
6. 為避免影響緊急逃生或不預期亂流危害，個人電子用品固定及放置方式：
 - 1公斤以下小型電子用品，可手持、隨身固定或置放座椅椅袋內。
 - 1公斤以上大型電子用品，於滑行、起飛及下降至一萬呎以下階段，應放置座位上方行李櫃內固定妥當。
 - 本公司國內線，全程禁止使用筆記型電腦。
7. 根據規定，電子香菸禁止於機上充電，同時也禁止攜帶入境台灣。
8. 個人電子用品使用音量應避免干擾客艙安寧。
9. 旅客因個人需求在機上使用攜帶式電子醫療設備，必須符合華信航空報局核可之規範。旅客需於出發日前48小時提出醫生證明並向航空公司申請後，始可於航程中使用。
10. 行動電源不可託運，應隨身攜帶並放置妥當。基於飛航安全，建議航程中不要使用。
11. 其他相關安全事項，請參閱華信官網說明。

◆ 可使用 ✗ 不可使用

可攜式個人電子用品使用規範



Cabin Baggage & Personal Belongings

All loose items, including handbags and shoes you may have removed, must be stowed for take-off and landing under the seat in front of you (with the exception of exit seating rows) or in the compartment provided. Observing published baggage size and weight limitations is essential for your safety and comfort during this flight. Mandarin Airlines takes the safety of its passengers and crew seriously. Passengers are strongly recommended to check in any cabin bags that they would not be able to lift into the overhead compartments.

Any cabin baggage in excess of the allowable size or weight limits will be loaded with checked baggage. Please take care when opening and closing the overhead compartment to ensure the items inside do not fall out. Please close the compartment after use.

Fastening Seat Belts

According to the Civil Aviation Laws of the ROC, it is a requirement that you keep your seat belt fastened while seated.

Regulations on Abusive and Unruly Behavior

Mandarin Airlines absolutely does not tolerate any unruly behavior onboard that may jeopardize safety or deliberately interfering with crew members of their duties. Any person in violation of such regulations shall be fined.

According to CAA regulation 119-2, any person smoking in the onboard lavatory will be subject to a fine of \$30,000 NTD up to \$150,000 NTD. A fine of \$10,000 NTD to \$50,000 NTD will be incurred for any of the following actions:

1. Failure to comply with any instructions given by the pilot-in-command for purposes of maintaining order and safety on board the aircraft.
2. Consuming alcoholic substances or medicine that disrupts the order and/or safety on board.
3. Smoking in the cabin.
4. Tampering with any smoke detectors or safety devices without authorization.

Avoid Excessive Alcohol Consumption Onboard

Alcohol will not be served to passengers under 18 years of age. Consumption of alcoholic beverages brought from outside the aircraft or duty free purchases onboard is prohibited. Mandarin Airlines reserves the right to decline service of alcoholic drinks to any passenger who appears to be inebriated.

Usage of Electronic Devices On Board

After completion of safety analysis and determining that there is no interference with the aircraft navigation or communication system during all phases of flight, Mandarin Airlines has allowed the expanded use of portable electronic devices (PEDs) onboard in accordance with relative civil aviation rules as of September 1, 2015. Violation of these regulations will result in imprisonment of up to 5 years, detention or a fine of a maximum of NT\$150,000.

Smoking Prohibition

Smoking and using electronic cigarettes are prohibited on all of our flights. Violators may be reported to the police agency on the captain's authority. Please be noted that according to the Taiwan Pharmaceutical Affairs Act, importing electronic cigarettes into Taiwan is prohibited.

Aircraft Weight & Balance Policy

Due to the weight and balance sensitivity of ATR 72-600 aircrafts, all passengers are requested to sit in their designated seats and refrain from changing seats. Please contact crew members if you need any assistance.

Passengers should follow the safety regulations of Mandarin Airlines

1. All passengers are required to comply with cabin announcements after the cabin door has closed, by switching all PEDs such as smartphones, tablets or laptops to airplane/flight mode or by turning them off.
2. Instructions concerning PEDs usage will be announced by the cabin crew after the aircraft has touched down and left the active runway.
3. PEDs with radio transmitting functions that can't be turned off or set to airplane/flight mode are prohibited throughout the flight. These devices include various radio transmitting devices such as remote-controlled toys and non-smartphones that may have direct interference with the aircraft's navigation, communication, and control system.
4. Cabin crew may request passengers to turn off PEDs if the item in question cannot be identified as in airplane/flight mode, or is suspected to be interfering with the aircraft avionic systems.
5. To avoid impeding emergency evacuation, PEDs cables must be stowed securely; PEDs that can't be hand-held or stowed in the seat pocket are strictly prohibited during taxiing, taking-off and landing.
6. To avoid impeding emergency evacuation and potential injury from unexpected turbulence, PEDs should be stowed in the following manner:
 - PEDs less than 1kg may be hand-held or stowed in the seat pocket.
 - PEDs more than 1kg should be stowed in the overhead compartment during taxiing, take-off and descent below 10,000 feet.
 - Laptop usage is prohibited on all domestic flights.
7. According to regulations, bringing electronic cigarettes into the ROC as well as usage onboard is strictly prohibited.
8. The volume of PEDs should be kept at a level so as not to disturb others.
9. Passengers requiring use of medical-portable electronic devices (M-PEDs) in-flight must apply to Mandarin Airlines 48 hours before the departure date and provide a doctor's certificate of diagnosis. Please note that the devices available for use are limited to specifications approved by Civil Aeronautics Administration.
10. Power banks are not to be checked-in – they must be carried on and stowed securely. For flight safety, it is highly recommended not to use them in-flight.
11. Please refer to the website of Mandarin Airlines for more safety information.

◆ ALLOWED ✗ PROHIBITED

Personal electronic equipment usage information

ONBOARD DOOR CLOSE TAXING TAKE OFF CRUISE LANDING TAXING DOOR OPEN

