

出口座位旅客須知

如果您被安排坐在緊急出口的座位，但不了解劃位人員/客艙組員的解說，或不明白出口座位旅客須知的內容，或於閱讀乘坐於出口座位的各項協助事項後，因為某些因素無法提供協助或無協助意願，敬請告知劃位人員/客艙組員，我們將為您更換座位。

➤ 為確保客艙安全及遵守民航法規的相關規定，緊急出口座位旅客需符合下列選擇標準：

1. 雙臂及雙腿有足夠體能、活動力及機動性執行下列事項：
 - (1) 可向上、向旁及向下觸及緊急出口，並操作緊急出口裝置；
 - (2) 能抓、推、拉、轉或以其他方式操控機械裝置；
 - (3) 能推撞或以其他方式開啟緊急出口；
 - (4) 能迅速到達緊急出口；
 - (5) 當移動障礙物時，能維持平衡；
 - (6) 能迅速撤離；
 - (7) 能穩住充氣後之逃生滑梯；
 - (8) 能協助他人脫離逃生滑梯；
2. 年齡大於 15 歲者。
3. 無需在他人的協助下就能執行航空公司所賦予之協助事項者。
4. 瞭解航空公司所提供書面（或圖示）有關緊急撤離之說明或組員口頭指令者。
5. 沒有視力障礙，能順利執行航空公司所賦予之協助事項者。
6. 沒有聽力障礙，能順利執行航空公司所賦予之協助事項者。
7. 能適時地傳遞訊息給其他旅客者。
8. 無需照顧幼童或其他隨行者。
9. 不會因執行被賦予之協助事項而遭致傷害。

➤ 在緊急狀況發生，而組員無法協助的情形下，就坐於緊急出口座位旅客請您在航機疏散時，協助執行下列事項：

1. 確認並就坐於緊急出口座位。
2. 能辨識打開緊急出口之裝置、瞭解打開緊急出口之說明及開啟緊急出口。
3. 遵守組員口頭指引、手勢，以協助機上旅客完成撤離準備。
4. 確認逃生滑梯是否可正常使用，並協助旅客以逃生滑梯撤離。
5. 評估、選擇一條安全逃生路徑儘速遠離飛機。

感謝您對民航法規的遵守與對客艙安全的協助。

如果您無協助意願或無法提供上述協助，請通知本公司劃位人員，我們將為您更換或重新安排座位



EXIT SEAT PASSENGER INFORMATION

IF YOU ARE SEATED IN AN EXIT, AND YOU DO NOT UNDERSTAND THESE INSTRUCTIONS, OR ARE UNABLE TO READ, SPEAK OR UNDERSTAND THE LANGUAGE, OR, YOU CANNOT OR DO NOT WISH TO BE ASSISTANCE FOR THESE PROCEDURES, **PLEASE INFORM A GROUND STAFF / A CABIN CREW, WHO WILL ARRANGE FOR AN ALTERNATIVE SEAT LOCATION.**

➤ **THE CIVIL AERONAUTICS ADMINISTRATION (CAA) REQUIRES THAT THE REGISTERED AIR CARRIERS OF THE REPUBLIC OF CHINA, TAIWAN, COMPLY WITH THE EXIT SEATING REGULATIONS, TO ENSURE CABIN SAFETY, THE AIRLINE SHALL CONFIRM THAT PASSENGERS SEATED IN AN EXIT ARE ABLE TO PHYSICALLY MEET THE FOLLOWING CRITERIA; THEY MUST:**

1. Possess sufficient mobility, strength, or dexterity using both arms and hands, and both legs to:
 - (1) Reach upward, sideways, and downward to the location of emergency exit and exit-slide operating mechanisms;
 - (2) Grasp and push, pull, turn, or otherwise manipulate those mechanisms;
 - (3) Push, shove, pull, or otherwise open emergency exits;
 - (4) Reach the emergency exit expeditiously;
 - (5) Maintain balance while removing obstructions;
 - (6) Exit expeditiously;
 - (7) Stabilize an escape slide after deployment;
 - (8) Assist others in getting off an escape slide;
2. Be over 15 years of age.
3. Be able to perform the applicable functions without assistance from others.
4. Be able to read and understand emergency evacuation instructions (or printed graphics), and follow hand signals and oral directions given by crewmembers.
5. Have no visual difficulty which would prevent performance of the function.
6. Have no hearing difficulty, which would prevent performance of the function.
7. Be able to adequately impart information orally to other passengers.
8. Not be required to take care of small children or companions.
9. Be free of any condition that might cause a person harm if he or she performs one or more of the applicable.

➤ **IN THE EVENT THAT EMERGENCY OCCURS AND CABIN CREW ARE UNABLE TO PROVIDE ASSISTANCE FOR THE TIME BEING, A PASSENGER ADJACENT TO AN EMERGENCY EXIT WILL BE ASKED TO PERFORM THE FOLLOWING FUNCTIONS:**

1. Be able to locate the emergency exit.
2. Be able to recognize the emergency exit opening mechanism and operation instructions.
3. Be able to comprehend the instructions for operating the emergency exit, follow hand signals and oral directions given by crew member .
4. Be able to activate an escape slide, and stabilize the slide after deployment to assist others in getting off the slide.
5. Be able to assess, select, and follow a safe path away from the emergency exit.

We sincerely appreciate your cooperation, your compliance with CAA regulations and your contribution to cabin safety. Thank you very much!

If you cannot or do not wish to be responsible for these procedures, please contact with our staff to reseat or rearranged.

