

EXIT SEAT PASSENGER INFORMATION

If you are seated in an exit, and you do not understand these instructions, or are unable to read, speak or understand the language, or, you cannot or do not wish to be assistance for these procedures, **please inform a ground staff or a cabin crew, who will arrange for an alternative seat .**

➤ **The civil aeronautics administration (CAA) requires that the registered air carriers of Taiwan comply with the exit seating regulations to ensure cabin safety. The airline shall confirm that passengers seated in an exit are able to physically meet the following criteria; they must:**

1. Possess sufficient mobility, strength, or dexterity to use both arms and hands, and both legs to:
 - (1) Reach upward, sideways, and downward to the location of emergency exit and exit-slide operating mechanisms;
 - (2) Grasp and push, pull, turn, or otherwise manipulate those mechanisms;
 - (3) Push, shove, pull, or otherwise open emergency exits;
 - (4) Reach the emergency exit expeditiously;
 - (5) Maintain balance while removing obstructions;
 - (6) Be able to evacuate expeditiously;
 - (7) Stabilize an escape slide after deployment;
 - (8) Assist others in getting off an escape slide;
2. Be over 15 years of age.
3. Be able to perform the applicable functions without assistance from others.
4. Be able to read and understand emergency evacuation instructions (or printed graphics), and follow hand signals and oral directions given by crewmembers.
5. Have no visual difficulty, which would prevent performance of the function.
6. Have no hearing difficulty, which would prevent performance of the function.
7. Be able to adequately impart information orally to other passengers.
8. Not be required to take care of small children or other companions.
9. Be free of any condition that might cause harm if he or she performs one or more of the applicable.

➤ **In the event that emergency occurs and cabin crew are unable to provide assistance for the time being, a passenger adjacent to an emergency exit will be asked to perform the following functions:**

1. Be able to locate the emergency exit.
2. Be able to recognize the emergency exit opening mechanism and operation instructions.
3. Be able to comprehend the instructions for operating the emergency exit, following the hand signals and oral directions given by crew members .
4. Be able to activate an escape slide, and stabilize the slide after deployment to assist others in getting off the slide.
5. Be able to assess, select, and follow a safe path away from the emergency exit.

We sincerely appreciate your cooperation, your compliance with CAA regulations and your contribution to cabin safety.

If you cannot or do not wish to be responsible for these procedures, please contact with our staff to be re-seated or re-arranged.

